

Terms of Use

Last Updated: 7 July 2026

Introduction

These Terms of Use govern the installation, operation and use of CCTV systems provided by the **UK Safety Camera Network (USCN)**.

They apply to:

- Property owners and organisations hosting USCN equipment.
- Individuals who access USCN systems with authorised accounts.
- Visitors to the USCN website.

These Terms should be read alongside our Privacy Policy.

1. About USCN

The UK Safety Camera Network (USCN) operates community CCTV systems to support crime prevention, public safety and the protection of property.

USCN is responsible for the installation, management and maintenance of cameras installed under its network.

2. Camera Host Agreement

By agreeing to host a USCN camera, you agree to the following conditions.

Installation

USCN will install one or more CCTV cameras at an agreed location on your property.

Unless otherwise agreed in writing:

- Installation is provided without charge.
- Equipment remains the property of USCN.
- USCN is responsible for configuring the system.
- USCN is responsible for privacy masking, camera configuration and applicable data protection assessments.

Hosts must provide reasonable access for installation, maintenance and removal of equipment when required.

Equipment

Hosts must not:

- Move or reposition any camera.
- Disconnect the equipment without permission.
- Open or dismantle any device.
- Remove storage media.
- Reset or alter camera settings.
- Modify recording schedules.
- Change network settings.
- Attempt to bypass security controls.
- Interfere with privacy masking.
- Install unauthorised software or hardware.

Any unauthorised modification may result in suspension of access or removal of equipment.

Access Accounts

USCN provides individual user accounts where appropriate.

Hosts must:

- Keep login credentials secure.
- Never share passwords.
- Notify USCN immediately if an account may have been compromised.
- Inform USCN when a staff member or authorised user no longer requires access.

USCN reserves the right to suspend or revoke accounts where necessary for security or operational reasons.

Maintenance

USCN may perform routine maintenance, software updates and security improvements.

Where practical, reasonable notice will be given before planned maintenance.

Emergency maintenance may be carried out without prior notice.

Connectivity

Hosts agree to provide reasonable access to electrical power and network connectivity where required for operation.

Temporary interruptions caused by internet outages, power failures or maintenance do not constitute a breach of these Terms.

3. CCTV Operation

USCN operates CCTV systems for legitimate purposes including:

- Crime prevention
- Public safety
- Protection of property
- Assisting lawful investigations

Cameras are not operated for entertainment, marketing or commercial surveillance purposes.

4. Access to Footage

Access to recorded footage is restricted.

Only authorised personnel may access recordings for legitimate operational purposes.

Where appropriate, footage may be disclosed to:

- Law enforcement agencies.
- Courts or tribunals.
- Insurance providers.
- Individuals exercising their rights under UK GDPR.

All access is logged and subject to audit.

5. Requests for CCTV Footage

Individuals who believe they have been recorded may submit a Data Subject Access Request (DSAR).

To help locate footage, requests should include:

- Approximate date.

- Approximate time.
- Camera location.
- Description of the individual.
- Proof of identity.

USCN may request additional information where necessary to verify identity or locate footage.

Where footage contains other identifiable individuals, appropriate redaction or blurring may be applied before disclosure.

Submission of a request does not guarantee that footage exists or can legally be disclosed.

6. Retention of Footage

CCTV footage is normally retained for a maximum of **31 days**.

Footage may be retained for longer where reasonably necessary for:

- Police investigations.
- Criminal proceedings.
- Civil litigation.
- Insurance claims.
- Compliance with legal obligations.

After the applicable retention period, footage is securely deleted or overwritten.

7. Website Use

Users of the USCN website agree not to:

- Attempt unauthorised access to systems.
- Interfere with website operation.
- Introduce malicious software.
- Use the website for unlawful purposes.

USCN may suspend or restrict access where necessary to protect its systems.

8. Intellectual Property

Unless otherwise stated, all website content, branding, logos, photographs, graphics and documentation remain the intellectual property of USCN.

No material may be copied, reproduced or redistributed without prior written permission, except where permitted by law.

9. Limitation of Liability

USCN aims to maintain reliable CCTV services but cannot guarantee uninterrupted operation.

USCN is not liable for interruptions caused by:

- Internet outages.
- Power failures.
- Equipment failure.
- Vandalism.
- Circumstances outside our reasonable control.

Nothing within these Terms limits liability where such limitation would be unlawful.

10. Changes to These Terms

USCN may update these Terms from time to time.

Updated versions will be published on the website together with the revised "Last Updated" date.

Continued participation in the USCN camera hosting programme after updated Terms are published constitutes acceptance of those revised Terms.

11. Governing Law

These Terms are governed by the laws of England and Wales.

Any disputes arising from these Terms shall be subject to the jurisdiction of the courts of England and Wales unless applicable law provides otherwise.

12. Contact Us

For questions regarding these Terms or CCTV operations, please contact:

General Enquiries

Email: info@uscn.uk

Support

Email: supportteam@uscn.uk

Data Protection

Email: data@datahandling.uscn.uk

Telephone: 0330 520 2254